

Scope and validity of the warranty

The warranty shall only be applicable to the inverter unequivocally identified by the serial number. The remaining components of the photovoltaic installation and the Sungrow system accessories (e.g. PV array combiner box, PVS) shall not be covered by the warranty.

Exceptions to the warranty given by Sungrow

Any defect caused by the following circumstances shall not be covered by the manufacturer's warranty:

- failure to comply with the operating instructions, the installation guide and the maintenance instructions;
- faulty installation of the device;
- faulty start-up of the device;
- damage during the transportation of the device;
- improper use or misuse of the device;
- insufficient ventilation of the device;
- interference with the device by staff not having been trained by Sungrow
- failure to comply with safety regulations and installation guides;
- Force majeure (violent or stormy weather, lightning, overvoltage, fire etc.).

Any damage to the inverter that originates from the remaining components of the photovoltaic installation or damage that does not adversely affect the proper functioning of the inverter, for instance, "flaws", shall be likewise excluded from the manufacturer's warranty.

Travel and subsistence expenses as well as on-site installation and maintenance costs will not be covered by the warranty. In the event of Sungrow installer performing the maintenance work, costs payment is performed according to the agreement.

Modifications of the existing PV system, the house installation and the like or the time spent thereon and the costs incurred as a consequence will not be covered by the warranty.

New replacement device with technical improvement can't be monitored or can't be compatible with the remaining components of the photovoltaic installation. The costs incurred as a consequence will not be covered by the warranty.

Sungrow will not accept any claims for compensation in connection with power that was not fed into the mains or power that was not consumed and the like.

Further legal instructions

In addition to the warranty given by Sungrow, ordering parties have statutory warranty claims that are not adversely affected by this warranty.

The warranty shall not cover any claims going beyond the rights specified in the Terms of Warranty unless the mandatory statutory provisions provide for a liability on the part of Sungrow. In the event of any such claims, please contact the seller of your device.

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